

# CELEBRITY MILLENNIUM MAKES LANDMARK CALL AT THE BALLARD PIER

THE  
BALLARD  
PIER  
DOWNTOWN  
EXPERIENCE  
CENTRE

At sunrise, as the harbour shifted from silver to gold, Royal Caribbean's Celebrity Millennium touched The Ballard Pier — a quiet yet defining moment for Mumbai's luxury gateway.



Over 2,000 guests disembarked into a space shaped by rhythm, architecture, and coastal culture. A curated cultural welcome greeted them at the gates — regional performers, soft Indian fusion melodies, and a hospitality style rooted in warmth. Immigration moved swiftly, averaging just 20 seconds per passenger, allowing travellers to begin their day in the city almost as soon as they stepped off the gangway.



Beyond the arrival hall, operations unfolded with remarkable clarity: passenger groups directed effortlessly through clear pathways towards 35 coaches lined up, and buggies moving guests comfortably across the forecourt. The Incredible India counter guided visitors to the closest landmarks — museums, markets, and architectural icons — turning orientation into invitation.



Inside the terminal, sound, space, and flow worked as one. A calming Indian soundscape echoed through the halls; wide loading zones kept movement unhurried; and The Ballard Pier's coastal design vocabulary lent the journey a sense of place.

This call from Royal Caribbean, one of the world's largest cruise companies, underscores The Ballard Pier's rising importance on global itineraries.

"The difference from our last visit to today is remarkable — a leap of change. The hospitality has been exceptional. We're looking forward to returning to The Ballard Pier soon.

It's encouraging to see how quickly the cruising experience in Mumbai, and in India overall, is evolving".

— Captain Pierre Caruana,  
Celebrity Millennium

A beginning that affirms one thing: Mumbai is ready for this moment, and The Ballard Pier is where the story of its cruising future unfolds.